



Delta Airlines

Delta Wi-Fi

DeltaWiFi: Complete Guide to Connecting to Wi-Fi on Delta Flights

Staying connected while traveling has become an important part of the modern flying experience. Delta Air Lines offers onboard Wi-Fi on most of its flights, with fast, free Delta Sync Wi-Fi available to SkyMiles Members on many domestic and international services. deltawifi allows eligible passengers to browse the internet, send messages, stream content, check travel information, and stay productive while flying. This presentation explains how DeltaWiFi works, how to connect, availability, supported devices, troubleshooting tips, and important things travelers should know before using inflight internet.

What Is Delta Wi-Fi?

DeltaWiFi is Delta Air Lines' onboard internet service that allows passengers to connect their personal electronic devices during eligible flights. Delta is continuing to expand fast, free Delta Sync Wi-Fi across its fleet. According to Delta, free Wi-Fi is currently available on most domestic U.S. flights and the majority of international flights, although availability can vary by aircraft and route.

The service is designed to make flying more productive and entertaining by allowing passengers to stay connected throughout much of their journey.



Delta Sync Wi-Fi

Delta Sync Wi-Fi, presented by T-Mobile, provides fast, free connectivity for SkyMiles Members on equipped aircraft. Travelers can use it for browsing, messaging, streaming, and other online activities. Delta has been expanding the service across domestic, international, and regional aircraft.

SkyMiles Members can also receive access to personalized Delta Sync experiences, entertainment, and selected partner offers while connected.

Who Can Use Free Delta Wi-Fi?

Passengers on aircraft equipped with Delta Sync Wi-Fi can generally access the free service by signing in with a SkyMiles account. Joining SkyMiles is free, making it possible for eligible travelers to access Delta's complimentary Wi-Fi without purchasing a separate internet pass.

Passengers should remember that Wi-Fi availability depends on the aircraft. Some flights may still use a different Wi-Fi system while Delta completes its fleetwide rollout.

How to Connect to Delta Wi-Fi?

Connecting is designed to take only a few steps:

Open your device's settings.

Turn on Airplane Mode.

*Turn Wi-Fi back on while keeping
Airplane Mode enabled.*

Select the
DeltaWiFi.com network.

*Open your browser if the sign-in
page does not appear automatically.*

Visit DeltaWiFi.com.

*Follow the instructions and sign in
with your SkyMiles information.*

Delta recommends connecting after the boarding door closes.

Connecting a Smartphone

Smartphones are among the easiest devices to connect to deltawifi. Once onboard and permitted to use Wi-Fi, open the phone's wireless settings and select the DeltaWiFi.com network. After the connection is established, open a browser and visit DeltaWiFi.com if the portal does not automatically appear.

Passengers can then sign in with their SkyMiles account and use supported online services. Compatible messaging applications can also be used where service is available.

Connecting a Laptop or Tablet

DeltaWiFi also supports most Wi-Fi-enabled laptops and tablets. Travelers can connect their device to the DeltaWiFi.com network and access the onboard portal through a browser. Delta states that most Wi-Fi-enabled Android, iOS, macOS, and Windows devices can connect.

For travelers working during a flight, connecting a laptop can make it easier to handle email, research, cloud-based documents, and other online tasks.

Use Free Wi-Fi When Available

Delta has introduced complimentary Wi-Fi on many flights for eligible passengers. Availability can depend on the aircraft and route.

When complimentary Wi-Fi is available, passengers may be asked to sign in or identify themselves through the onboard portal.

A SkyMiles account can be useful when accessing Delta services, so travelers should make sure their account information is readily available before boarding.

You Do With DeltaWiFi?

A350 e.g., above US Satellite Coverage Network Condition # Passengers

Delta Wi-Fi on Domestic Flights

Fast, free Delta Sync Wi-Fi is available on most domestic U.S. flights with SkyMiles Membership. Delta continues to equip additional aircraft, including regional aircraft, as part of its connectivity expansion.

Travelers can look for the “FREE WIFI FOR SKYMILES MEMBERS” indication when searching for flights on Delta's website. Pre-flight emails and other Delta communications may also identify Wi-Fi availability.