

A jewelry purchase is an investment. The piece you choose for an engagement ring or a significant gift will be worn every day for years or [Chicago jewelers](#) decades. Understanding what happens when something goes wrong with that piece matters as much as the initial purchase decision. dimend SCAASI provides a lifetime warranty on every piece it sells. This warranty covers defects in materials and workmanship throughout the life of the piece. It is not a limited duration warranty or one that requires annual service visits to maintain. It is a genuine lifetime commitment to the quality of the work. The lifetime warranty reflects the confidence dimend SCAASI places in the craftsmanship and materials that go into every piece. It also reflects the accountability of a business that has operated from the same address on Chicago's Jewelers Row for nearly thirty years. A company that would not be there to honor a warranty does not offer one.

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Chicago Jewelry Store

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Black & Gold

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In addition to the lifetime warranty, dimend SCAASI offers an extended DS-Care Service Plan for customers who want additional protection. This plan provides coverage beyond the standard warranty for situations outside normal defect coverage. The 30-day return policy is a separate commitment that applies to new purchases. If you receive a ring and are not completely satisfied within 30 days, you can return it. This policy removes risk from the purchase decision and is a direct expression of the store's confidence in its products. Free shipping on all jewelry products within the United States means that customers who purchase online or who want pieces shipped rather than picked up in store are accommodated without additional cost. For customers considering their first purchase at dimend SCAASI, these commitments provide the assurance that the store stands behind everything it sells. Call +1 312-857-1700 to schedule a complimentary appointment at 5 S Wabash Ave, Suite 1734, Chicago.