

Buying a piece of fine jewelry is a significant financial and emotional investment. Understanding the warranty and return policy before committing protects that investment and reflects the quality and confidence of the jeweler. dimend SCAASI provides a lifetime warranty on every piece of jewelry sold in the store. This warranty covers defects in materials and craftsmanship for the life of the piece. When a fine jewelry item fails due to a manufacturing defect, the warranty means the store stands behind the piece and resolves the issue. This lifetime warranty is notable because it implies a confidence in quality that is difficult to maintain without consistent craftsmanship standards. A jeweler who produces mediocre work cannot sustain a lifetime warranty policy without significant ongoing costs. The fact that dimend SCAASI has offered and honored this warranty since 1997 is evidence of the underlying quality.

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# dimend SCAASI

## Chicago Jewelry Store

5 S Wabash Ave STE 1734, Chicago, IL 60603

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Black & Gold

Chicago Jewelry Store

The 30-day return policy covers purchases that do not meet a customer's expectations after taking the piece home. This window allows for consideration in the home environment and in different lighting conditions. For online purchases, the return window and FedEx insured shipping provide the same protection for remote buyers. The DS-CARE service plan extends coverage beyond the standard lifetime warranty for customers who want additional protection. This extended plan covers a broader range of situations than the standard warranty and is available as an optional addition to any purchase. The combination of lifetime warranty, 30-day returns, and available extended coverage gives dimend SCAASI customers confidence [Chicago jewelers](#) in their purchase that chain jewelry stores rarely match. Learn more about the warranty and purchase protections available by calling +1 312-857-1700.